

zoom Workplace

# A leader for the AI era



**Federated AI Stack**



**Augmenting the  
work experience**



**Action-oriented  
information flow**





**10** Meetings scheduled today



**2** Critical decisions to make



**1** Summary of suggestions



# AI Companion

for ZOOM Workplace

# 4M+

Enabled customer  
accounts

# 57%

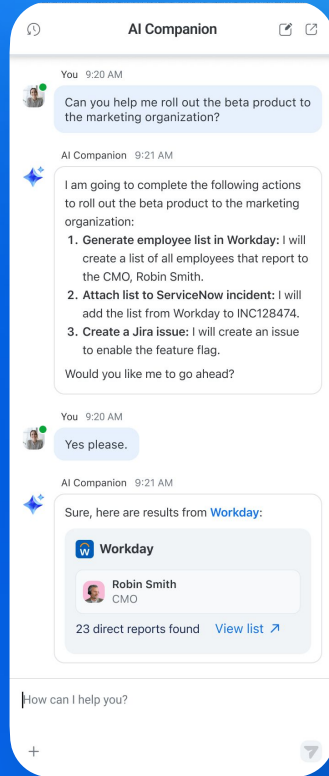
Of Fortune 500  
companies

# Internal Meeting

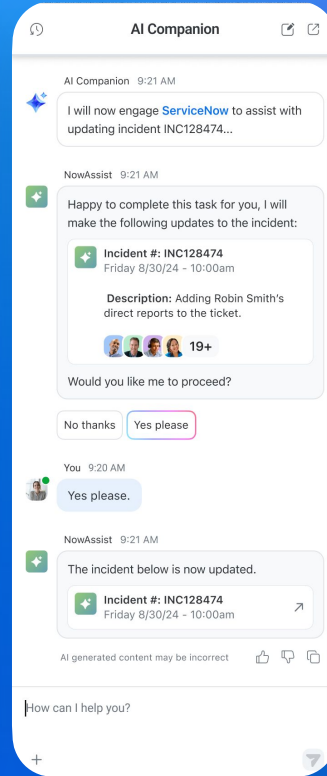
AI Companion manages actions across your workflows to accomplish tasks on your behalf



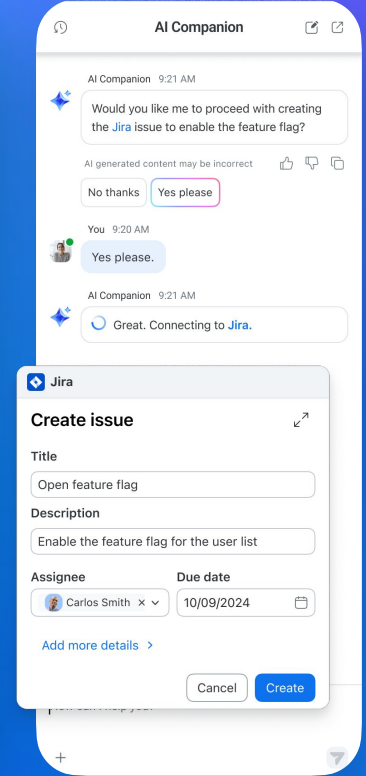
Generate list of marketing employees



Attach the generated list to a incident



Create issue for DevOps



# AI Companion delivers higher quality that you can trust



**36%**

fewer errors in transcriptions

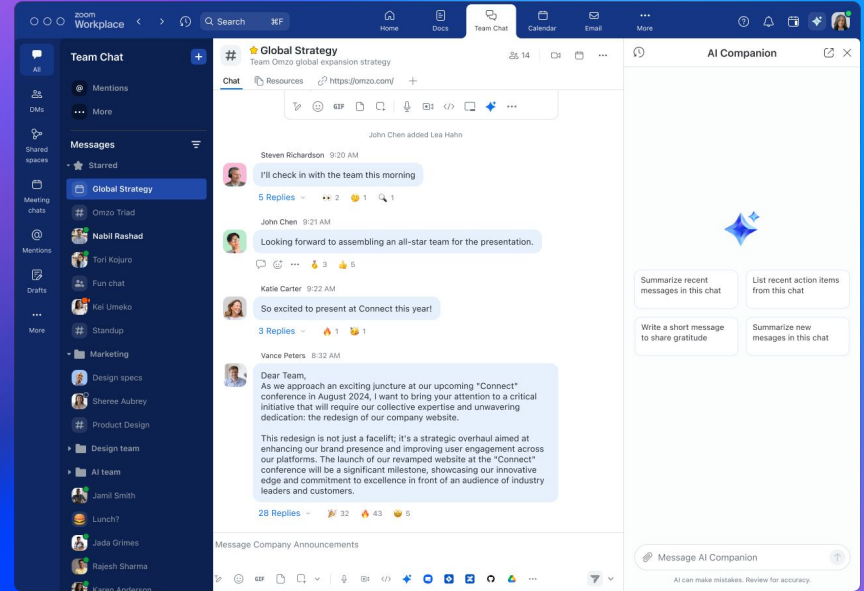


**15%**

fewer errors in post-meeting summaries

Compared to Microsoft Copilot

# Work happy with AI Companion



October 2024

The Zoom logo, consisting of the word "zoom" in a white, lowercase, sans-serif font.

# Use Cases

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Get more done by having an AI assistant that surfaces important information, prioritizes what matters most, and turns every interaction into action.



## Use Case

# When you're juggling multiple tasks during a meeting...

- ✓ **Capture the feedback and discussion points** in a meeting and continue to reference meeting content after the meeting is over
- ✓ During a meeting, **ask AI Companion** what the discussion was about, key points made by each person, and the outcome of the discussion
- ✓ **Ask additional questions** that are answered via web search from AI Companion within the meeting
- ✓ When you don't know who someone is in the meeting, you can ask in the AI Companion side panel and **find out more information** about them (i.e. who they report to, where they are based, etc.)
- ✓ If someone asks you later about what someone else said in a meeting you already had, you can go back to the post meeting card and **query the conversation**



## Use Case

# When you just get back from being out of the office...

- ✔ Get caught up quickly on your first day back
- ✔ Better understand what was discussed regarding a specific topic within a chat channel
- ✔ Get a list of action items based on a conversation within a chat channel
- ✔ Summarize unread chats within a chat channel
- ✔ Summarize recent activity within a chat channel
- ✔ Prompt AI Companion with: "When is my next meeting with PERSON"

The screenshot displays the Zoom Workplace interface. On the left, a sidebar shows the 'Team Chat' section with a list of channels including 'Global Strategy', 'Omzo Triad', and 'Marketing'. The main chat window is open to the 'Global Strategy' channel, showing a conversation about an upcoming 'Connect' conference. A 'Message Company Announcements' section is visible at the bottom of the chat. On the right, the 'AI Companion' panel is active, displaying a summary of recent messages in the chat channel. The summary lists five key points from the conversation, such as 'Discussion about updating the design of suggested prompts' and 'Concerns about the color of the disabled "send" button'. The AI Companion also includes a 'Sources (1)' section and a 'Show suggested prompts' button.

## Use Case

# When you don't have time for your next steps...

- ✓ After a meeting, ask AI Companion to **write a thank you note** to meeting attendees based on what was discussed
- ✓ Have AI Companion help you **create content** like a product spec or project brief based on a meeting conversation
- ✓ **Get prepared** for your upcoming meeting using previous meeting content

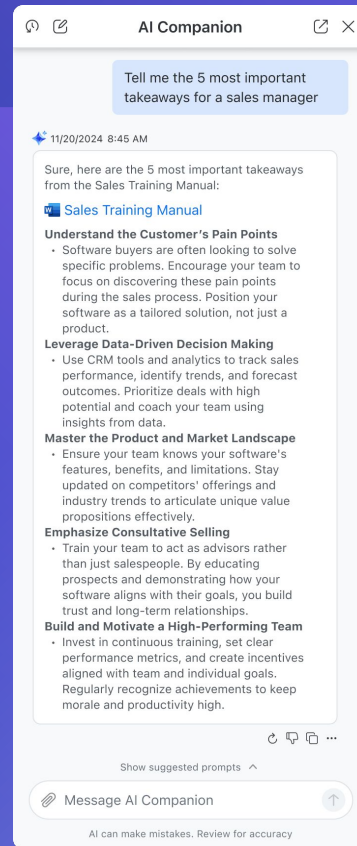
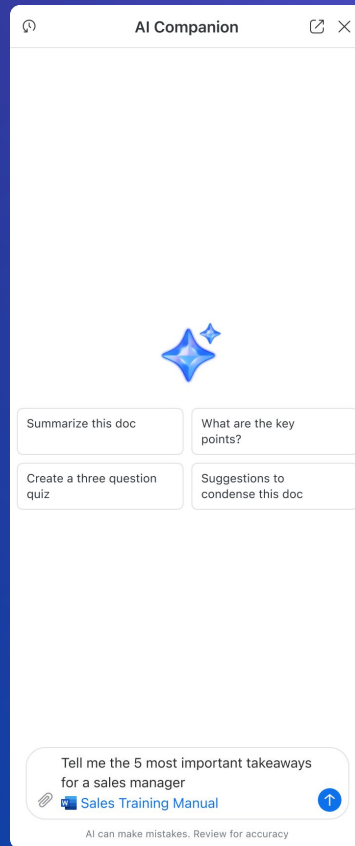
The screenshot displays the Zoom AI Companion interface within a meeting window titled "Global Strategy". The meeting details include the time (1:00 - 2:00 PM), location (Room Sahara, 3rd floor), and address (Tsurutontan Union Square 21 E 16th St, New York, NY 10003). There are 14 participants and 7 attachments, including a Figma link, a report survey, brainstorming notes, and an image gif. The "Meeting summary" section provides a quick recap of the meeting, mentioning the review of design progress on Calendar Cards and the focus on unifying the design across different card sizes. Below the summary, there are "Next steps" listed as tasks for Katie to finalize design mockups and draft new content for status indicators.

On the right side, the "AI Companion" panel is active, showing a prompt: "Write an email to the CEO to thank him for taking the time to meet with me." The AI has generated a response, an 8:45 AM email draft addressed to Craig. The draft expresses gratitude for the meeting, mentions the user's recent insights, and looks forward to future collaboration. The email is signed by Priscilla Fitzgerald and includes a "Sources (1)" link.

## Use Case

# When you need an answer quickly...

- ✓ Upload a complex document to AI Companion and ask it questions to **get concise answers** without needing to read the full document
- ✓ Documents like benefits policies, instructional guides and support documentation can be added to AI Companion and queried



# Custom AI Companion add-on for Zoom Workplace

Tailor AI Companion to meet your unique business and employee needs

Expected H1 2025  
\$12 per user per month



## Customize

Extend AI capabilities from Zoom to your critical business applications and data sources.



## Personalize

Provide personalized experiences with a personal coach for professional growth and custom avatars that help scale and upskill.

Thank you  
**zoom**